

results matter

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April 14, 2022

Jocelyn Boyd Chief Clerk and Administrator South Carolina Public Service Commission Synergy Business Park, The Saluda Building 101 Executive Center Drive Columbia SC 29210

Re: Public Service Commission Review of South Carolina Code of Regulations Chapter 103 Pursuant to S.C. Code Ann. Section 1-23-120(J)
Docket No. 2020-247-A

Dear Ms. Boyd:

I am writing on behalf of Lockhart Power Company ("LPC") in response to the Commission's Revised Notice of Follow-Up Workshop to Discuss Commission Notices Included in Customer Bill Inserts, dated April 5, 2022, in the above-referenced docket. I intend to participate in the workshop scheduled for Friday, April 29, 2022 in this matter, along with David Turner, LPC's Business Controller.

The Commission's Notice also requested written comments on a draft Customer Bill Insert Notice and a draft Newspaper Notice that were circulated along with the Notice. LPC appreciates and supports the efforts of the Commission Staff and other parties to make customer bill insert notices in utility rate cases more readable and user-friendly, while at the same time streamlining them to make sure they do not exceed 2 pages in length (one page printed front and back).

With respect to the notice templates that were circulated on April 5, 2022, we have the following specific comments:

• Under "How Can I Participate in this Case?" Option A, there is a list of 3 ways that an interested person can pre-register to speak at the public hearings. We recommend adding the word "or" after option 2, to make it clear that the consumer need only do one of the three things (i.e., email information to the Commission, complete a survey, or call the Commission).

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- Under Option C (File a Petition to Intervene), we discussed at the last Workshop that emailing the Commission alone may not satisfy the requirements for filing a Petition to Intervene. To eliminate any confusion, we recommend adding to the first bullet point the language underlined and in bold below:
  - Emailing <u>a Petition to Intervene to contact@psc.sc.gov</u> no later than
- We also recommend adding to the last point under Option C the language underlined and in bold below:
  - \*\*You must give a copy of your petition to intervene to all Parties in this case.

    Petitions to intervene must meet the requirements of Commission

    Regulation 103-825 and must be approved by the Commission.
- The same changes should be reflected in the newspaper notice.

We look forward to continuing to work with the Commission Staff and the parties to improve the readability and usefulness of customer bill insert notices and newspaper notices.

Very truly yours,

**BURR & FORMAN LLP** 

/s/ Margaret M. Fox

Margaret M. Fox

cc: All Parties of Record (via email)